

AIO® Wall Mounted Unit

Self-Certification Guide



CONTACT INFO

VIP Customer/Technical Support

Email: vip@innova.co

Phone: [\(212\) 204-2700](tel:(212)204-2700)

CONGRATULATIONS

Thank you for your purchase of a high-quality INNOVA product. Your new AIO® Wall Mounted Unit has been carefully engineered and manufactured to give you many years of dependable, efficient operation while maintaining a comfortable temperature and humidity level.

We want to ensure that you have the best experience possible with your AIO® Wall Mounted Unit. In order to accomplish this, we have created this guide, which will advise you on a step by step basis which pictures we need you to send us, so that we can verify that the AIO® Wall Mounted Unit has been properly installed.

This is not an installation guide. You must read and follow the installation guide. Use this together with the installation guide to document the installation process.

Please do not use the AIO® Wall Mounted Unit before an INNOVA technician has reviewed your photos and sends you back a written confirmation that your AIO® Wall Mounted Unit is installed correctly and is under warranty.

Please email all photos to selfcertify@innova.co

If you have any questions or issues, we are here for you. Please contact our Customer Support Center, toll-free at 1-800-381-4200 or via email service@innova.co

We hope you will enjoy your AIO® Wall Mounted Unit for many years.

- The INNOVA Team

CERTIFICATIONS & LISTINGS

The AHRI Certified® mark indicates INNOVA's participation in the AHRI Certification program. For verification of individual certified products, go to www.ahridirectory.org.

ETL Listed. Control Number: 5032306. Conforms to: UL 60335-2-40:2022 Ed.4 | CSA C22.2#60335-2-40:2022 Ed.4 | UL 60335-1:2016 Ed.6 | CSA C22.2#60335-1:2016 Ed.2

SAFETY WARNINGS

Only qualified professionals should install and service this equipment. Improperly installed or modifications by an unqualified person could result in death or serious injury. When working on the equipment, observe all precautions in the installation manual and labels attached to the equipment.

Do not use your AIO® Wall Mounted Unit before an INNOVA technician has reviewed your photos and sends you back a written confirmation that your AIO® Wall Mounted Unit is installed correctly and is under warranty.

AIO® is a registered trademark of INNOVA.

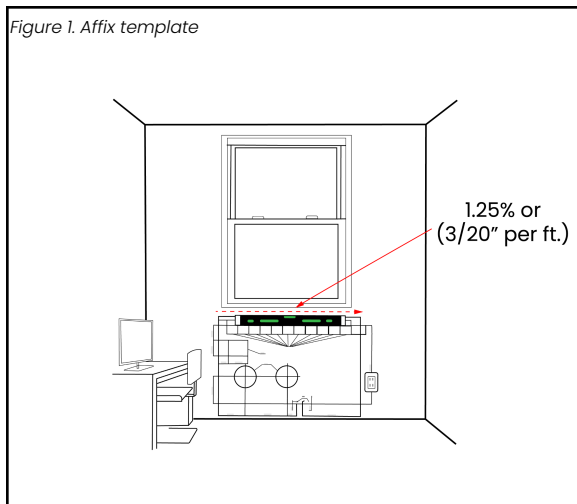
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1. SELF CERTIFICATION STEPS

Step 1a

Tape the included mounting template to the wall making sure that the holes for venting are placed between studs. Make sure template is 100% level.

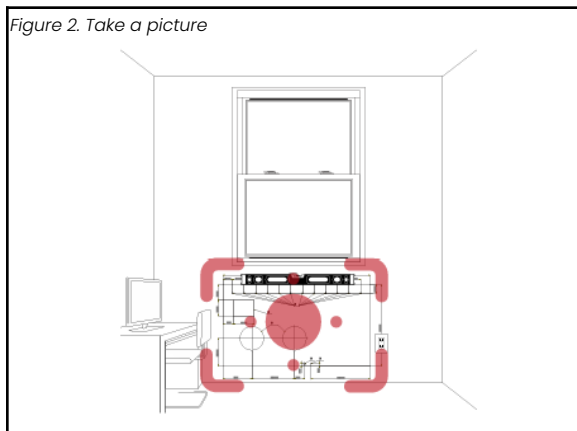
Figure 1. Affix template



Step 1b 📷

Take a picture of the template with a level. Make sure that the focus is on the highlighted area which includes the template and the level making sure that the bubble/digital display of the level is visible and is 100% level.

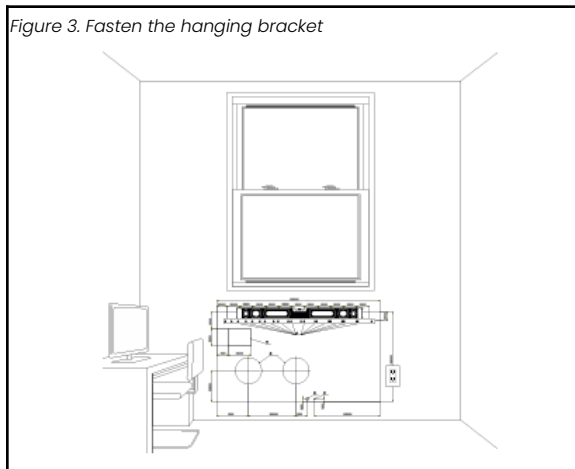
Figure 2. Take a picture



Step 2a

Fasten the hanging bracket making sure that it is screwed into a stud in at least 2 points. Make sure that the two furthest holes on the right and left are either fastened to studs, plywood or with TOGGLE® brand, SNAPTOGGLE® bolts.

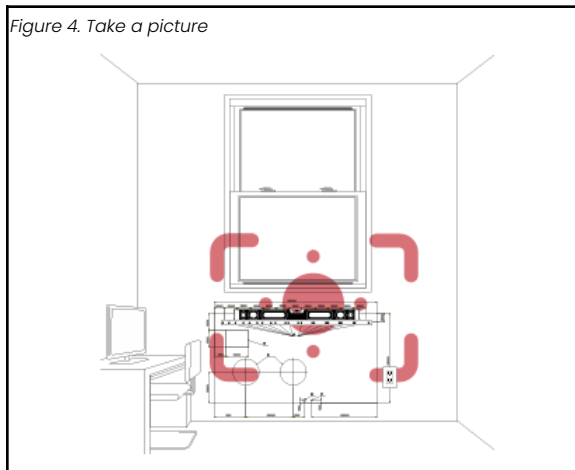
Figure 3. Fasten the hanging bracket



Step 2b 📷

Take a picture of the bracket and mark on the picture which screws are fastened into studs and which are with TOGGLE® brand, SNAPTOGGLE® bolts. Bracket must be shown with level and 100% level.

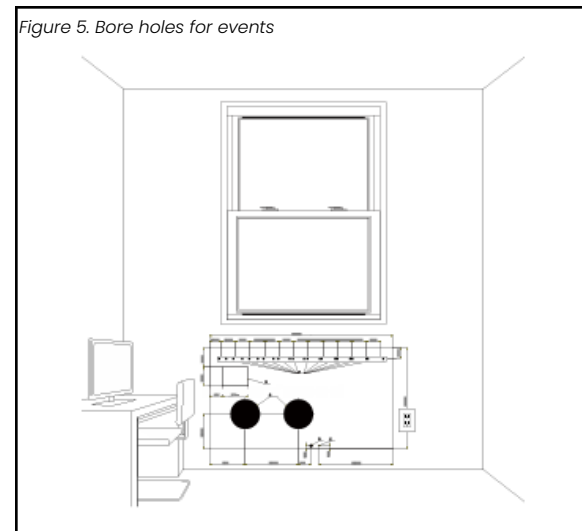
Figure 4. Take a picture



Step 3a

Bore the holes either at 6", 7" or 8" depending on the type of vent assembly you are using and performance level specified. Holes should be level.

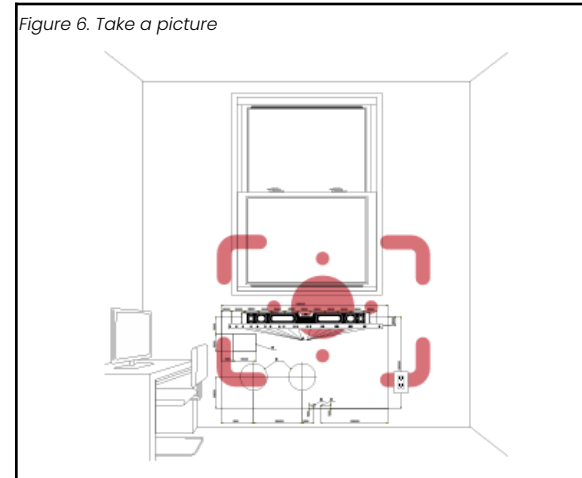
Figure 5. Bore holes for events



Step 3b 📷

Take a picture of the holes with the template still attached to the wall. Make sure that the focus is on the highlighted area which includes the template and that the bubble/digital display of the level is visible.

Figure 6. Take a picture

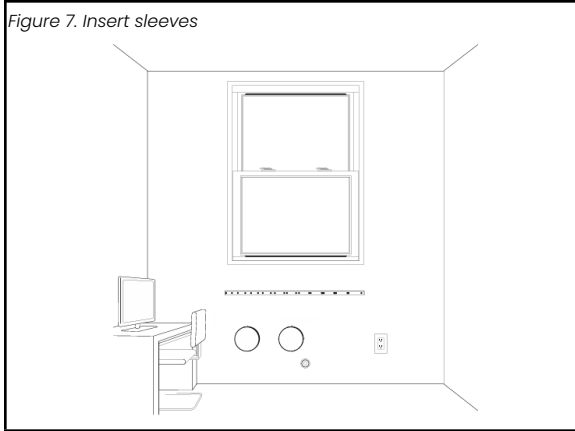


Step 4a

Insert the sleeves into the holes. Make sure to follow the manufacturer's specs. The sleeves should protrude beyond the wall, into the room $\frac{1}{8}$ ". This will help create a tight seal to the unit. Make sure to caulk around the sleeves to the wall so that there is no gap between the sleeve and the wallboard.

Leaving any gap may result in the extremely powerful fan sucking insulation into the unit.

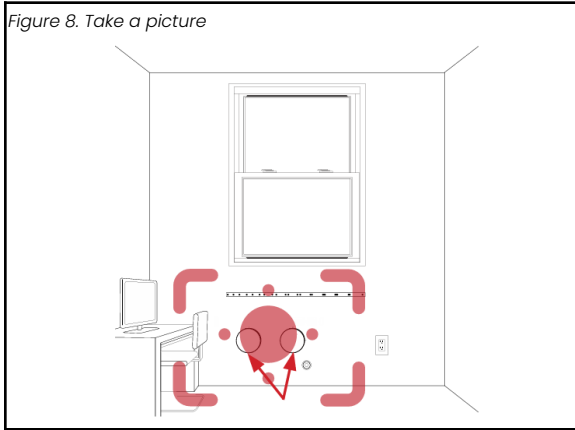
Figure 7. Insert sleeves



Step 4b

Take a picture of the sleeves so that clearly it is visible that they are protruding from the wall by $\frac{1}{8}$ " and the sleeves are sealed to the wallboard.

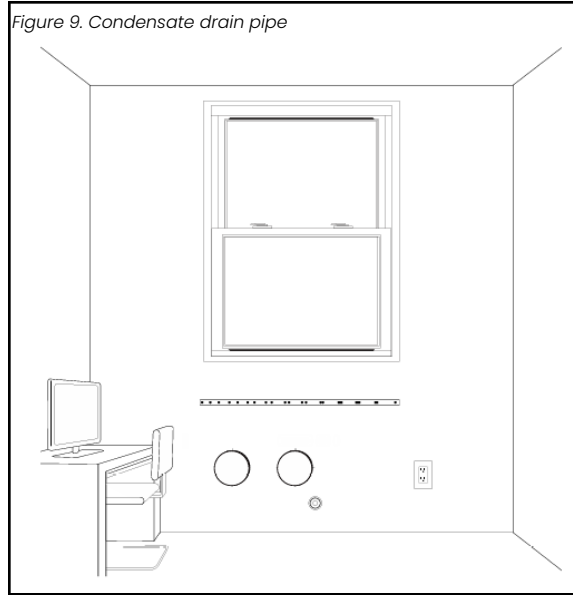
Figure 8. Take a picture



Step 5a

Install piping for the condensate drain in accordance with the type of drain you are using. Make sure to comply with all local and national code.

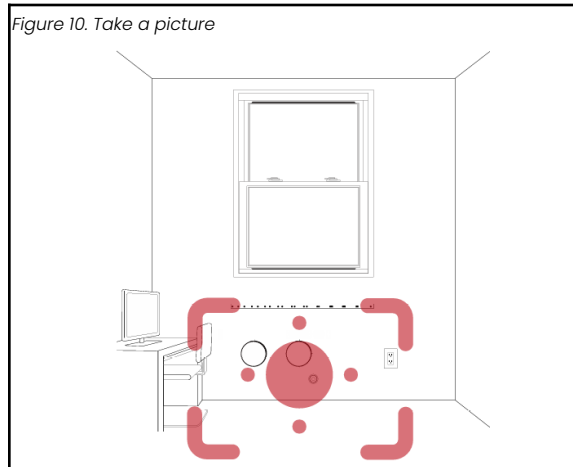
Figure 9. Condensate drain pipe



Step 5b

Take a picture of the condensate drain connection that is prepared.

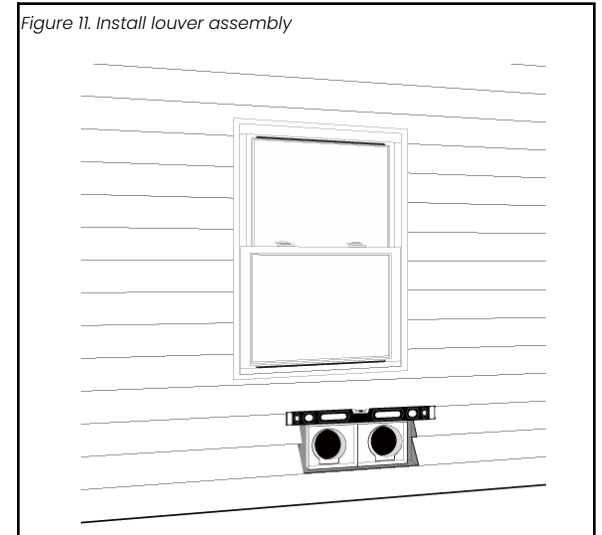
Figure 10. Take a picture



Step 6a

Install the external louver assembly, making sure to follow directions from the manufacturer. Use only approved louvers, using unapproved louvers can cause the unit to malfunction and will void the warranty.

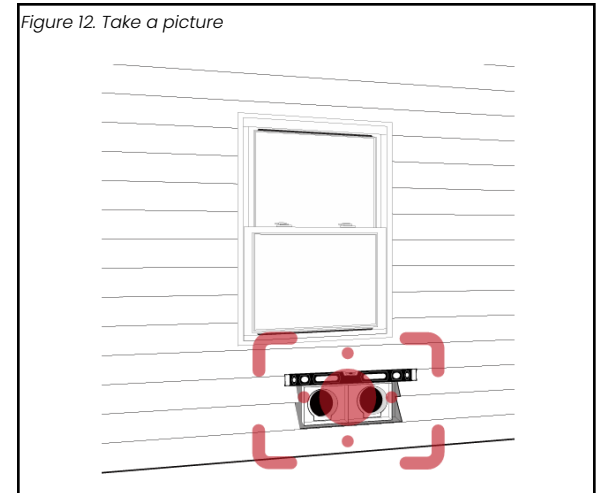
Figure 11. Install louver assembly



Step 6b

Take a picture of the external louver assembly.

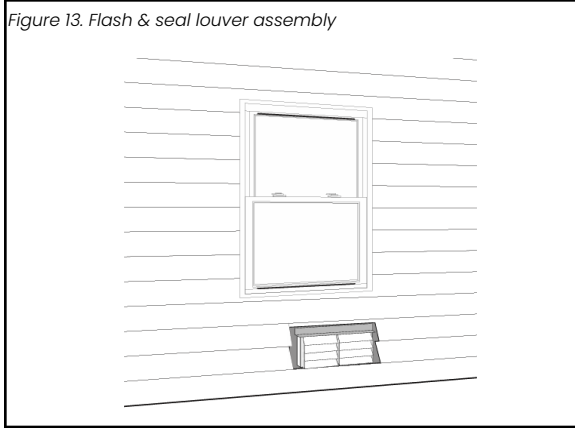
Figure 12. Take a picture



Step 7a

Flash and seal the louver assembly in accordance with the manufacturer's specifications and best practices.

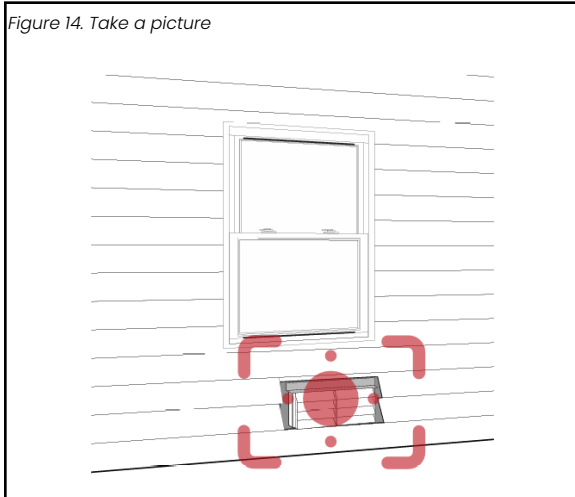
Figure 13. Flash & seal louver assembly



Step 7b

Take a picture of the louvers focused on the flashing and sealing.

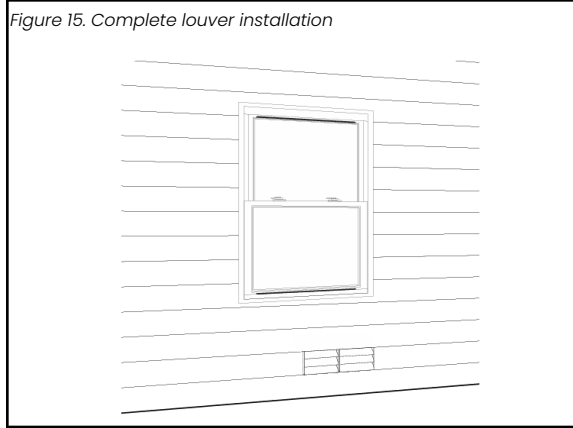
Figure 14. Take a picture



Step 8a

Complete the louver assembly in accordance with the manufacturer's specifications and replace the exterior cladding.

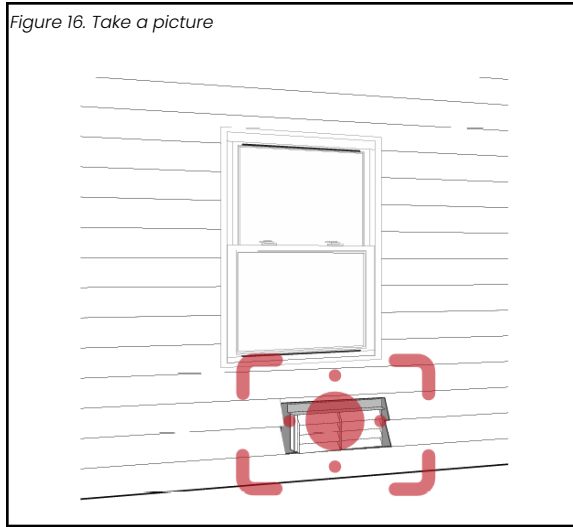
Figure 15. Complete louver installation



Step 8b

Take a picture of the finished louver and cladding.

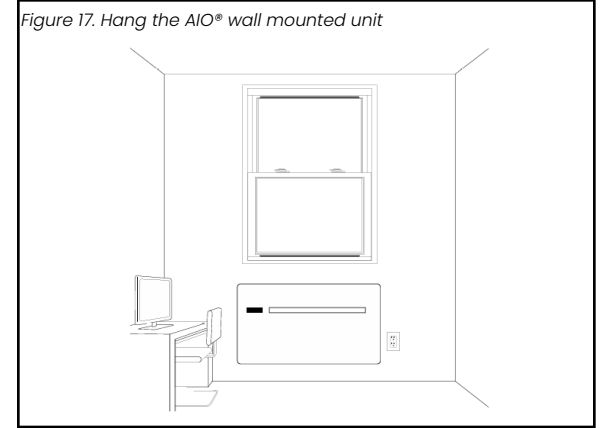
Figure 16. Take a picture



Step 9a

Clip the AIO® Wall Mounted Unit onto the hanging bracket, make sure both clips are in place and the AIO® Wall Mounted Unit is secure.

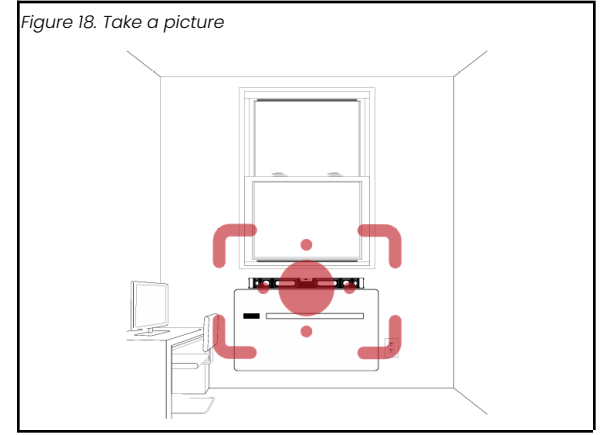
Figure 17. Hang the AIO® wall mounted unit



Step 9b

Take a picture with a level placed on the top of the AIO® Wall Mounted Unit. The AIO® Wall Mounted Unit must be 100% level. Make sure the bubble/digital display of the level is visible.

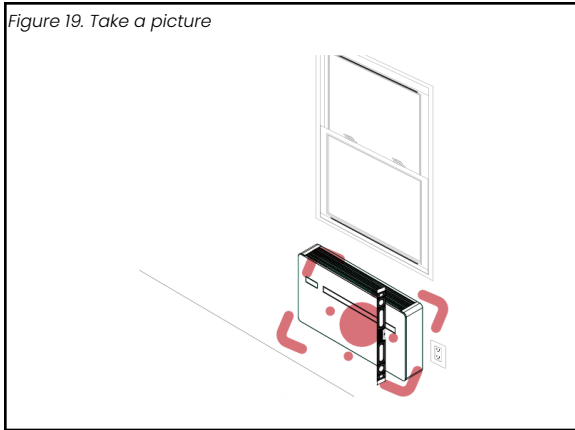
Figure 18. Take a picture



Step 9c 📷

Take a picture with a level placed on the face of the AIO® Wall Mounted Unit. The AIO® Wall Mounted Unit must be 100% level. Make sure the bubble/digital display of the level is visible.

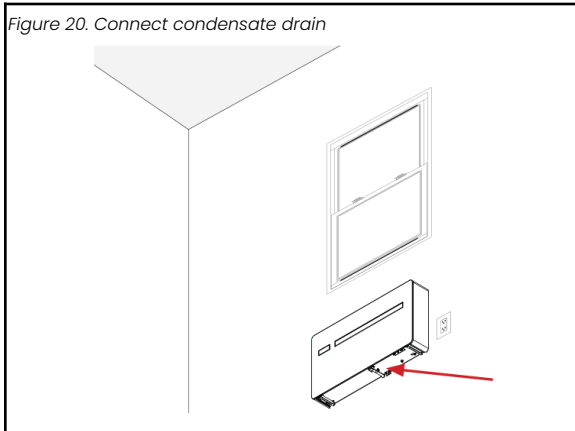
Figure 19. Take a picture



Step 10

Secure the rubber condensate hose from the AIO® Wall Mounted Unit to the drain connection in the wall. Make sure the hose is firmly connected.

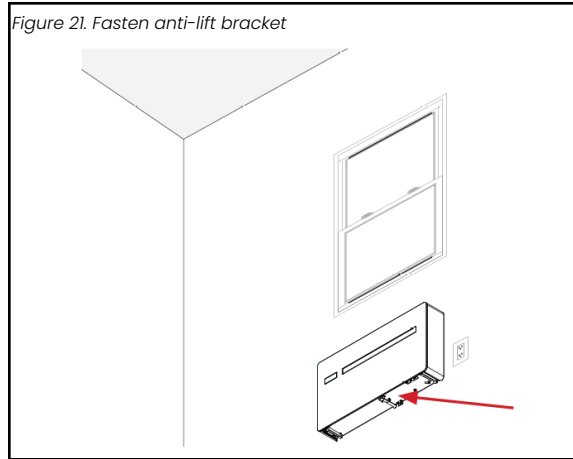
Figure 20. Connect condensate drain



Step 11a

On the bottom of the AIO® Wall Mounted Unit fasten the anti-lift bracket to the stud or with a TOGGLE® brand, SNAPTOGGLE® bolt.

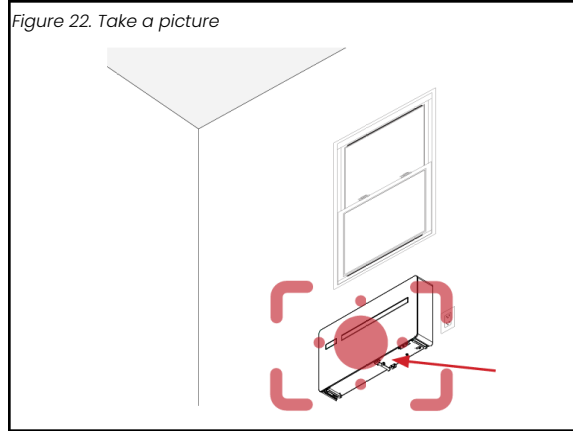
Figure 21. Fasten anti-lift bracket



Step 11b 📷

Take a picture from the bottom of the unit of the anti-lift bracket fastened into place and the drain connection.

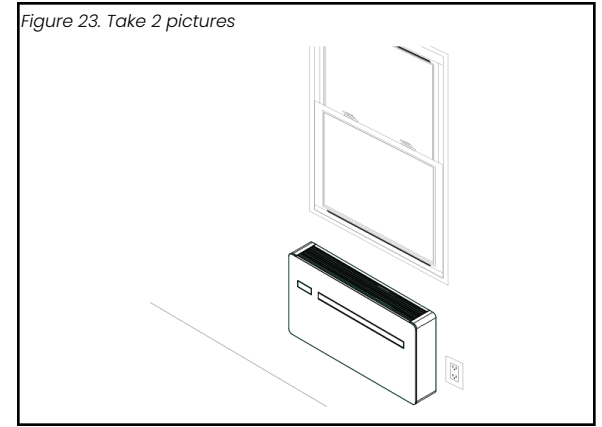
Figure 22. Take a picture



Step 12a

There should not be any gap between the wall and EPDM foam on the rear of the unit. No outside light should be visible. Turn off the lights in the room to check.

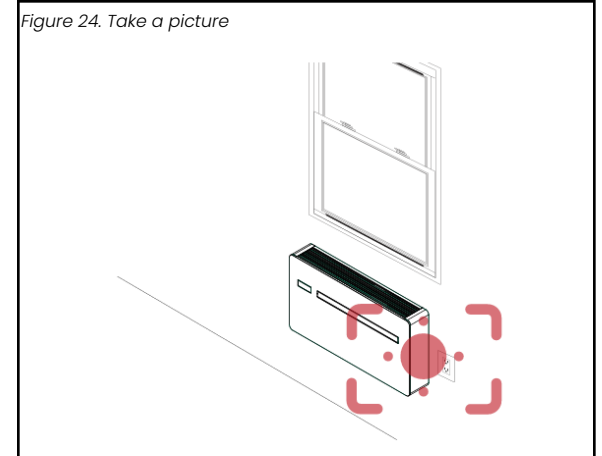
Figure 23. Take 2 pictures



Step 12b 📷

Take a picture with the lights off from the right side of the unit to show there is no light seeping in.

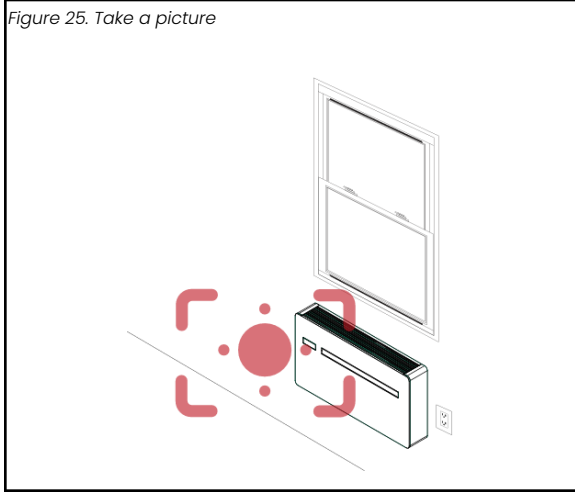
Figure 24. Take a picture



Step 12c 📷

Take a picture with the lights off from the left side of the unit to show there is no light seeping in.

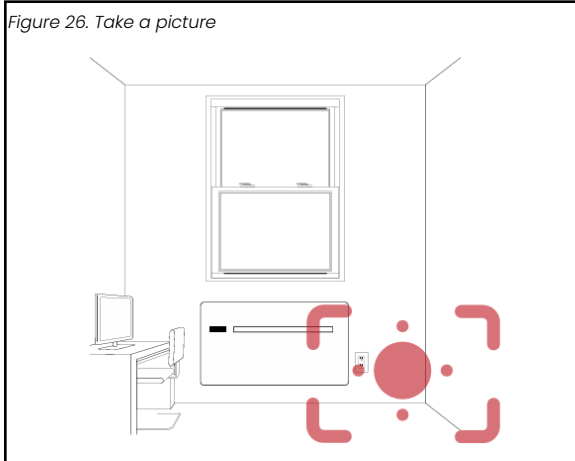
Figure 25. Take a picture



Step 13a 📷

Take a picture of the wall power receptacle you plan to use to plug the LCDI power cord from the AIO® Wall Mounted Unit into.

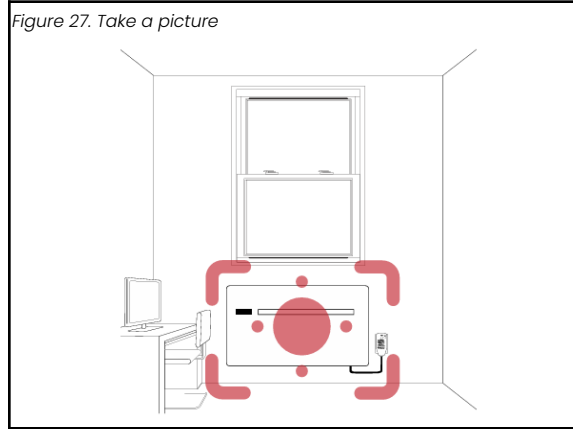
Figure 26. Take a picture



Step 13b 📷

Power the AIO® Wall Mounted Unit on and take a picture of the AIO® Wall Mounted Unit with the LCDI power cord plugged into the power receptacle. Make sure the AIO® Wall Mounted Unit's display is clear in the photo.

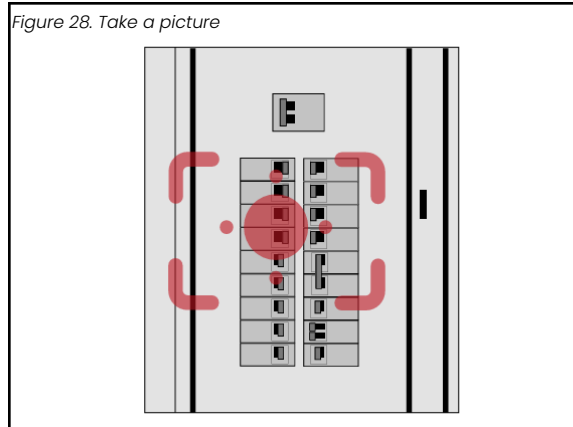
Figure 27. Take a picture



Step 13c 📷

Take a picture of the electrical panel and mark the electrical breaker that is controlling the designated power receptacle. Make sure the amperage of the breaker is clearly visible in the picture.

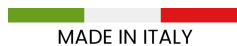
Figure 28. Take a picture





With over 20 years of experience in the climate comfort sector, we have a clear goal: growth through innovation. Our team is laser-focused on the conception, development, and production of innovative heating, ventilation, and air conditioning solutions. This mission has developed through bringing together technical skills, creativity, technology, design, Italian passion, and a global vision to achieve the best energy efficiency and performance.

[innova.co](https://www.innova.co) | **USA:** 216-710-1000 **Canada:** 416-739-1000



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