

AIO™ Ceiling Suspended

Troubleshooting Manual



CONTACT INFO

VIP Customer/Technical Support

Email: vip@innova.co

Phone: [\(212\) 204-2700](tel:(212)204-2700)

DISCLAIMER

This documentation is intended for informational use only and should not be construed as a binding representation or contract. This documentation is provided "as is" without warranty of any kind, either express or implied. INNOVA and its affiliates disclaim all liability arising from the use or misuse of this documentation.

Illustrations may not be to scale, and all information and dimensions stated herein are subject to change at any time at the sole discretion of INNOVA. Benefits described herein apply only to the extent that the product is installed correctly in the correct application and used for its intended purpose.

INNOVA is constantly innovating and improving its products and reserves the right to modify product design and specifications without notice and without incurring any obligations.

CERTIFICATION

The AHRI Certified® participation in the verification of individual products is available at www.ahrirectory.org

ETL Listed. Control Panel
60335-2-40:2022 E
Ed.4 | UL 60335-1:20
Ed.2

AIO® is a registered trademark of INNOVA.

Copyright © 2026 INNOVA. All rights reserved.

CONTENTS

1. CEILING SUSPENDED.....	4
1.1 General anomalies.....	4
1.1.1 Anomaly table.....	4
1.1.2 Troubleshooting procedures.....	4
1.2 Errors displayed on the screen.....	8
1.2.1 Error table.....	8
1.2.2 Troubleshooting procedures.....	8
1.3 Errors reported by the Driver board (LED).....	12
1.3.1 Error table.....	12
1.4 Additional procedures.....	12
1.4.1 Replace the main board.....	12
1.4.2 Replace the power board.....	12
1.4.3 Replace the driver board.....	12
1.4.4 Airflow adjustment (PI-P8).....	13
1.4.5 Firmware and parameter loading.....	13
1.4.6 Connection and verification with the Supervisor.....	13
1.4.7 Replacement of the previous version of the condensate collection tray.....	13
1.4.8 Reconfiguration of the CN6 connector....	13
1.5 Maintenance operations.....	13
1.5.1 General cleaning of the unit.....	13
1.5.2 Cleaning or filter replacement.....	13
1.5.3 Cleaning or replacing batteries.....	13
1.5.4 Cleaning or replacing the condensate collection tray.....	13
1.5.5 Refrigerant charge check.....	14
1.6 Technical information.....	14
1.6.1 Electronic boards.....	14
1.6.2 Resistance values of the probes.....	14

1. CEILING SUSPENDED

1.1 General anomalies

1.1.1 Anomaly table

Code	Description	Blocking
G1	The unit does not cool	No
G2	The unit does not heat	No
G3	Water leak	No
G4	Presence of condensation on the unit	No
G5	High noise level	No
G6	Faulty heating element	No
G7	Ice on the internal coil (summer)	No
G8	Ice on the external coil (winter)	No
G9	Ice on the condensate collection tray	No

1.1.2 Troubleshooting procedures

G1

Figure 1. G1 troubleshooting procedure video link



Anomaly: The unit does not cool

Blocking: No

General information

Compressor discharge temperature limits:

- R410a temperature below 100°C
- R32 temperature below 110°C

START

1. Check that the unit is set to cooling mode with a setpoint lower than the ambient temperature. Is it set correctly?

Yes

- Proceed to the next check

No

- Set the unit correctly

2. Check that the filters are clean. Are they clean?

Yes

- Proceed to the next check

No

- Clean filters

3. Check that the airflow rate is correct. Does it fall within the nominal values?

Yes

- Proceed to the next check

No

- Set the P1-P8 setting of the unit to ensure the correct airflow (see paragraph "Airflow adjustment(P1-P8)" p. 12)

4. Check that cold air is coming out from the internal side and warm air from the external side.

Is this the case?

Yes

- Proceed to the next check

No

- Check the correct operation of the 4-way

5. Check the compressor discharge temperature with a thermometer. Does it fall within the compressor discharge temperature limits?

Yes

- Proceed to the next check

No

- Have the refrigerant recharged

6. Despite the checks performed, does the anomaly persist?

Yes

- Connect the supervisor and check the unit parameters (see paragraph "Connection and verification with Supervisor" p. 12)

No

- Resolved

7. Despite the checks performed, does the anomaly persist?

Yes

- Have the unit sizing checked

No

- Resolved

END

G2

Figure 2. G2 troubleshooting procedure video link

Anomaly: The unit does not heat

Blocking: No

General information

Compressor discharge temperature limits:

- R410a temperature below 100°C
- R32 temperature below 110°C

START

1. Check that the unit is set to heating mode with a setpoint higher than the ambient temperature. Is it set correctly?

Yes

- Proceed to the next check

No

- Set the unit correctly

2. Check that the filters are clean. Are they clean?

Yes

- Proceed to the next check

No

- Clean filters

3. Check that the airflow rate is correct. Does it fall within the nominal values?

Yes

- Proceed to the next check

No

- Set the P1-P8 setting of the unit to ensure the correct airflow (see paragraph "Airflow adjustment(P1-P8)" p. 12)

4. Check that warm air is coming out from the internal side and cold air from the external side. Is this the case?

Yes

- Proceed to the next check

No

- Check the correct operation of the 4-way valve

5. Check the compressor discharge temperature with a thermometer. Does it fall within the compressor discharge temperature limits?

Yes

- Proceed to the next check

No

- Have the refrigerant recharged

6. Despite the checks performed, does the anomaly persist?

Yes

- Connect the supervisor and check the unit parameters (see paragraph "Connection and verification with Supervisor" p. 12)

and verification with Supervisor" p. 12)

No

- Resolved

7. Despite the checks performed, does the anomaly persist?

Yes

- Have the unit sizing checked

No

- Resolved

END

G3

Figure 3. G3 troubleshooting procedure video link



Anomaly: Water leak

Blocking: No

START

1. Check that the system drain slopes from the unit towards the outlet. Does it slope towards the outlet?

Yes

- Proceed to the next check

No

- Adjust the slope of the drain

2. Check that the condensate collection trays are securely fixed. Are they securely fixed?

Yes

- Proceed to the next check

No

- Secure the trays correctly

3. Check that the connection pipes under the trays are properly secured to the tray fitting. Are they securely fastened?

Yes

- Proceed to the next check

No

- Secure the pipes properly

4. Check that the pipe from the internal coil tray flows into the external coil tray. Is it positioned correctly?

Yes

- Proceed to the next check

No

- Position the pipe correctly

5. Despite the checks performed, does the anomaly persist?

Yes

- Check the thermal insulation of the pipes in the compressor area

No

- Resolved

END

G4

Figure 4. G4 troubleshooting procedure video link



Anomaly: Presence of condensation on the unit

Blocking: No

START

1. Check that the ductwork is properly insulated at the unit connections. Is it compliant?

Yes

- Proceed to the next check

No

- Properly insulate the ductwork

2. Check that the filters are clean. Are they clean?

Yes

- Proceed to the next check

No

- Clean filters

3. Check that the air duct is clear of obstructions. Is it clear?

Yes

- Proceed to the next check

No

- Remove the obstructions

4. Check that the fans are intact. Are they intact?

Yes

- Proceed to the next check

No

- Replace the faulty fans

5. Despite the checks performed, does the anomaly persist?

Yes

- Check the integrity of the unit's insulating parts

No

- Resolved

END

G5

Figure 5. G5 troubleshooting procedure video link



Anomaly: High noise level

Blocking: No

START

1. Check that the

Yes

- Proceed to

No

- Remove t

2. Check that the contact with n compliant?

Yes

- Proceed t

No

- Repositio
piping fra

3. Despite the cl persist?

Yes

- Set the PI
correct a
adjustme

No

- Resolved

END

G6

Figure 6. G6 troublesh

Anomaly: Faulty h

Blocking: No

START

1. Check on the the electric h correct?

Yes

- Proceed t

No

- Set the FH

2. Check that th heating elem deactivated?

Yes

- Proceed t

No

- Deactiva

3. Check with a voltage on co correctly?

Yes

- Proceed t

No

- Replace the main board (see paragraph "Replace the main board" **p. 12**)

4. Check with a multimeter that the heating element is powered correctly. Is it powered correctly?

Yes

- Proceed to the next check

No

- Check that the heating element wires are connected correctly

5. Check with a multimeter that there is a 220 V voltage and that the contact is closed on the power relay connectors of the heating element. Is this the case?

Yes

- Proceed to the next check

No

- Replace the power relay of the heating element

6. Despite the checks performed, does the error persist?

Yes

- Replace the heating element

No

- Resolved

END

G7

Figure 7. G7 troubleshooting procedure video link



Anomaly: Ice on the internal coil (summer)

Blocking: No

START

- 1. Check that the IPT sensor of the internal coil is positioned correctly. Is it positioned correctly?**

Yes

 - Proceed to the next check

No

 - Properly position the probe
- 2. Check that the filters are clean. Are they clean?**

Yes

 - Proceed to the next check

No

 - Clean filters
- 3. Check that the airflow rate is correct. Does it fall within the nominal values?**

Yes

 - Proceed to the next check

No

 - Set the P1-P8 setting of the unit to ensure the correct airflow (see paragraph "Airflow adjustment (P1-P8)" **p. 12**)
- 4. Check that the 4-way valve is functioning correctly. Is it functioning correctly?**

Yes

 - Proceed to the next check

No

 - Replace the 4-way valve
- 5. Check with a multimeter that there is no voltage on connector CN2. Is this the case?**

Yes

 - Proceed to the next check

No

 - Replace the main board (see paragraph "Replace the main board" **p. 12**)
- 6. Despite the checks performed, does the error persist?**

Yes

 - Check the presence of refrigerant

No

 - Resolved

END

G8

Figure 8. G8 troubleshooting procedure video link

Anomaly: Ice on the

Blocking: No

START

- 1. Check that the**

Yes

 - Proceed to

No

 - Clean filter
- 2. Check that the maximum flo**

Yes

 - Proceed to

No

 - Set the P1 correct a adjustme
- 3. Check that the positioned co**

Yes

 - Proceed to

No

 - Properly p
- 4. Check that the correctly. Is it**

Yes

 - Proceed to

No

 - Replace t
- 5. Check that the correctly. Is it**

Yes

 - Proceed to

No

 - Position t
- 6. Check with a voltage on co correctly?**

Yes

 - Proceed to

No

 - Replace t "Replace
- 7. Despite the cl persist?**

Yes

 - Check the

No

 - Resolved

END

Figure 9. G9 troubleshooting procedure video link



Anomaly: Ice on the condensate collection tray

Blocking: No

START

1. Check that the system drain slopes from the unit towards the outlet. Does it slope towards the outlet?

Yes

- Proceed to the next check

No

- Adjust the slope of the drain

2. Check that the CN1 connector is positioned correctly. Is it positioned correctly?

Yes

- Proceed to the next check

No

- Position the CN1 connector correctly

3. Check with a multimeter that there is a 230 V voltage on connector CN1, provided that the outdoor temperature is below -9°C. Is this the case?

Yes

- Proceed to the next check

No

- Replace the main board (see paragraph "Replace the main board" p. 12)

4. Check that the connector of the condensate collection tray heating element is connected correctly. Is it connected correctly?

Yes

- Proceed to the next check

No

- Correctly position the connector

5. Despite the checks performed, does the error persist?

Yes

- Replace the condensate collection tray heating element

No

- Resolved

END

1.2 Errors displayed on the screen

1.2.1 Error table

Code	Description	Blocking	Condition
"E1" p. 15	Temperature/Humidity Sensor Error	No	The input does not detect serial communication with the intervention sensor
"E2" p. 16	Internal Coil IPT Sensor Error	No	The input detects a resistance value (ohms) outside the expected range or a short circuit
"E3" p. 17	External Air Temperature Sensor Error (OT)	Yes	The input detects a resistance value (ohms) outside the expected range or a short circuit
"E4" p. 18	External Coil OPT Sensor Error	Yes	The input detects a resistance value (ohms) outside the expected range or a short circuit
"E5" p. 19	Internal fan error	Yes	The internal fan speed is outside the allowable range
"E6" p. 20	External Fan Error	Yes	The external fan speed is outside the allowable range
"E7" p. 21	Communication error with the display	Yes	No communication between the display and the electronic boards
"E8" p. 23	Compressor discharge sensor error	Yes	The input detects an ohm value out of range or a short circuit
"oF" p. 24	Water Level Error	Yes	Activation of the maximum level float in the condensate collection tray
"bL" p. 25	Display locked	No	Keyboard locked
"cP" p. 26	Open contact for presence detection (CP)	Yes	The unit operates only with the CP presence contact closed

1.2.2 Troubleshoot

E1

Figure 10. E1 troubleshoot

Problem: Temperature

Condition: The input does not detect serial communication with the intervention sensor

Blocking: No

Electronic board: "E1"

START

1. Check the position of the main board

Yes

- Proceed to the next check

No

- Correctly position the main board

2. Check the 5 V voltage on connector CN21. Is it correct?

Yes

- Proceed to the next check

No

- Replace the electronic board "Replace the electronic board"

3. Despite the checks performed, does the error persist?

Yes

- Replace the electronic board

No

- Resolved

END

E2

Figure 11. E2 troubleshooting procedure video link



Problem: Internal Coil IPT Sensor Error
Condition: The input detects a resistance value (ohms) outside the expected range or a short circuit
Blocking: No
Electronic board: "Electronic boards" *p. 13*
Probe resistance values: "Resistance values of the probes" *p. 13*
START

1. Check the positioning of the CN7 connector on the main board. Is it positioned correctly?
Yes
 - Proceed to the next check**No**
 - Correctly position the connector
2. Disconnect the probe and check the resistance value of the probe with a multimeter. Is it compliant with the specifications indicated for the probe (see the specific chapter)?
Yes
 - Proceed to the next check**No**
 - Replace the probe
3. Despite the checks performed, does the error persist?
Yes
 - Replace the main board (see paragraph "Replace the main board" *p. 12*)**No**
 - Resolved

END

E3

Figure 12. E3 troubleshooting procedure video link



Problem: External Air Temperature Sensor Error (OT)
Condition: The input detects a resistance value (ohms) outside the expected range or a short circuit
Blocking: Yes
Electronic board: "Electronic boards" *p. 13*
Probe resistance values: "Resistance values of the probes" *p. 13*
START

1. Check the positioning of the CN17 connector on the main board. Is it positioned correctly?
Yes
 - Proceed to the next check**No**
 - Correctly position the connector
2. Disconnect the probe and check the resistance value of the probe with a multimeter. Is it compliant with the specifications indicated for the probe (see the specific chapter)?
Yes
 - Proceed to the next check**No**
 - Replace the probe
3. Despite the checks performed, does the error persist?
Yes
 - Replace the main board (see paragraph "Replace the main board" *p. 12*)**No**
 - Resolved

END

E4

Figure 13. E4 troubleshooting procedure video link

Problem: External Air Temperature Sensor Error (OT)
Condition: The input detects a resistance value (ohms) outside the expected range or a short circuit
Blocking: Yes
Electronic board: "Electronic boards" *p. 13*
Probe resistance values: "Resistance values of the probes" *p. 13*
START

1. Check the positioning of the CN17 connector on the main board. Is it positioned correctly?
Yes
 - Proceed to the next check**No**
 - Correctly position the connector
2. Disconnect the probe and check the resistance value of the probe with a multimeter. Is it compliant with the specifications indicated for the probe (see the specific chapter)?
Yes
 - Proceed to the next check**No**
 - Replace the probe
3. Despite the checks performed, does the error persist?
Yes
 - Replace the main board (see paragraph "Replace the main board" *p. 12*)**No**
 - Resolved

END

E5

Figure 14. E5 troubleshooting procedure video link



Problem: Internal Fan Error

Condition: The internal fan speed is outside the allowable range

Blocking: Yes

Electronic board: "Electronic boards" *p. 13*

START

1. Check the positioning of the CN23 connector on the main board. Is it positioned correctly?

Yes

- Proceed to the next check

No

- Correctly position the connector

2. Check the 115 V AC or 230 V AC power on the power connector. Is it correct?

Yes

- Proceed to the next check

No

- Replace the main board (see paragraph "Replace the main board" *p. 12*)

3. Check the VSP 0–10 V DC signal on the CN23 connector. Is it correct?

Yes

- Proceed to the next check

No

- Replace the main board (see paragraph "Replace the main board" *p. 12*)

4. Despite the checks performed, does the error persist?

Yes

- Replace the faulty fan

No

- Resolved

END

E6

Figure 15. E6 troubleshooting procedure video link



Problem: External Fan Error

Condition: The internal fan speed is outside the allowable range

Blocking: Yes

Electronic board: "Electronic boards" *p. 13*

START

1. Check the positioning of the CN9 connector on the main board. Is it positioned correctly?

Yes

- Proceed to the next check

No

- Correctly position the connector

2. Check the 115 V AC or 230 V AC power on the power connector. Is it correct?

Yes

- Proceed to the next check

No

- Replace the main board (see paragraph "Replace the main board" *p. 12*)

3. Check the VSP 0–10 V DC signal on the CN9 connector. Is it correct?

Yes

- Proceed to the next check

No

- Replace the main board (see paragraph "Replace the main board" *p. 12*)

4. Despite the checks performed, does the error persist?

Yes

- Replace the faulty fan

No

- Resolved

END

E7

Figure 16. E7 troubleshooting procedure video link



Problem: Communication Error

Condition: No communication between the AIO and the electronic board

Blocking: Yes

Electronic board: "Electronic boards" *p. 13*

START

1. Check the positioning of the CN9 connector on the main board. Is it positioned correctly?

Yes

- Proceed to the next check

No

- Correctly position the connector

2. Check that the AIO is connected to the power connector correctly?

Yes

- Proceed to the next check

No

- Correctly connect the AIO

3. Check that the AIO is connected to the CN9 connector correctly?

Yes

- Proceed to the next check

No

- Correctly connect the AIO

4. Check that the AIO LEDs are lit. Are they lit?

Yes

- Proceed to the next check

No

- Replace the AIO (see paragraph "Replace the AIO" *p. 12*)

5. Check that the AIO flashes every second?

Yes

- Proceed to the next check

No

- Replace the AIO (see paragraph "Replace the AIO" *p. 12*)

6. Check that the AIO shows no signs of damage or is compliant?

Yes

- Proceed to the next check

No

- Replace the damaged cables

7. Despite the checks performed, does the error persist?

Yes

- Replace the main board (see paragraph "Replace the main board" [p. 12](#))

No

- Resolved

END

E8

Figure 17. E8 troubleshooting procedure video link



Problem: Compressor discharge sensor error

Condition: The input detects an ohm value out of range or a short circuit

Blocking: Yes

Electronic board: "Electronic boards" [p. 13](#)

START

1. Check the positioning of the XP209 connector on the driver board. Is it positioned correctly?

Yes

- Proceed to the next check

No

- Correctly position the connector

2. Disconnect the probe and check the resistance value of the probe with a multimeter. Is it compliant with the specifications indicated for the probe (see the specific chapter)?

Yes

- Proceed to the next check

No

- Replace the probe

3. Despite the checks performed, does the error persist?

Yes

- Replace the driver board (see paragraph "Replace the driver board" [p. 12](#))

No

- Resolved

END

oF

Figure 18. oF troubleshooting procedure video link



Problem: Water Level Error

Condition: Activation of the maximum level float in the condensate collection tray

Blocking: Yes

Electronic board: "Electronic boards" [p. 13](#)

START

1. Check that the water level in the external condensate collection tray is correct. Is it correct?

Yes

- Proceed to the next check

No

- Check the drain tube

2. Check the positioning of the CN15 connector on the main board. Is it positioned correctly?

Yes

- Proceed to the next check

No

- Correctly position the connector

3. Check the operation of the float using a multimeter. Does the float respond correctly to continuity tests?

Yes

- Proceed to the next check

No

- Replace the float

4. Despite the checks performed, does the error persist?

Yes

- Replace the main board (see paragraph "Replace the main board" [p. 12](#))

No

- Resolved

END

bL

Figure 19. bL troubleshooting procedure video link



Problem: Display locked

Condition: Keyboard locked

Blocking: No

Electronic board: "Electronic boards" [p. 13](#)

START

1. Check that the ⏻ button has been pressed for about 10 seconds on the display. Has it been pressed?

Yes

- Proceed to the next check

No

- Press and hold the ⏻ button for about 10

seconds

2. Despite the checks performed, does the error persist?

Yes

- Replace the

No

- Resolved

END

cP

Figure 20. cP troubleshooting procedure video link

Problem: CP presence

Condition: The unit detects the presence contact

Blocking: Yes

Electronic board: "Electronic boards" [p. 13](#)

START

1. Check the positioning of the CN15 connector on the main board. Is it positioned correctly?

Yes

- Proceed to the next check

No

- Correctly position the connector

2. Check with a multimeter if the float responds correctly to continuity tests. Is it correct?

Yes

- Replace the float
- "Replace the float"

No

- Proceed to the next check

3. Check for the presence of the terminal connector. Is it present?

Yes

- Proceed to the next check

No

- Check the terminal connector to connect

4. Does the issue persist after the checks performed?

Yes

- Replace the main board
- "Replace the main board"

No

- Resolved

END

1.3 Errors reported by the LED

1.3.1 Error table

Code	Flashing (LED)	Error	QR	Collegamento
1	●○○○○○	Excessive DC voltage		Link to the procedure video
2	○○○○○●	Insufficient DC voltage		Link to the procedure video
3	●●○○○○	Excessive phase current		Link to the procedure video
4	○○○○○●	Loss of synchronization		Link to the procedure video
5	●●○○○○	Phase loss (speed)		Link to the procedure video
6	○○○○○●	Phase loss (current)		Link to the procedure video
7	●●○○○○	IPM_FO - signal error (narrow)		Link to the procedure video
8	○○○○○●	IPM_FO - signal error (wide)		Link to the procedure video
12	○○○○○●	PFC - incorrect current / incorrect power		Link to the procedure video
				Link to the procedure video
				Link to the procedure video
15	●●○○○○	AD error		Link to the procedure video
18	○○○○○●	Temperature sensor failure		Link to the procedure video
19	●●○○○○	Excessive compressor temperature		Link to the procedure video
20	○○○○○●	Abnormal compressor casing temperature		Link to the procedure video

Code	Flashing (LED)	Error	QR	Collegamento
21	●●○○○○	Phase current disturbance		Link to the procedure video
22	○○○○○●	Communication error		Link to the procedure video
				Link to the procedure video
23	●●○○○○	EEPROM error		Link to the procedure video
26	○○○○○●	IPM overheating error		Link to the procedure video
27	●●○○○○	Excessive AC current		Link to the procedure video

1.4 Additional procedures

1.4.1 Replace the main board

[Link to the procedure video](#)

Figure 21. Main board replacement procedure video link



1.4.2 Replace the power board

[Link to the procedure video](#)

Figure 22. Power board replacement procedure video link



1.4.3 Replace the driver board

[Link to the procedure video](#)

Figure 23. Driver board replacement procedure video link



1.4.4 Airflow adjustment

[Link to the procedure video](#)

Figure 24. Airflow adjustment procedure video link

1.4.5 Firmware upgrade

[Link to the procedure video](#)

Figure 25. Firmware upgrade procedure video link

1.4.6 Connection cable check

[Link to the procedure video](#)

Figure 26. Connection cable check procedure video link

1.4.7 Replacement of the previous version of the condensate collection tray

[Link to the procedure video](#)

Figure 27. Condensate collection tray previous version replacement procedure video link



1.4.8 Reconfiguration of the CN6 connector

[Link to the procedure video](#)

Figure 28. CN6 connection reconfiguration procedure video link



1.5 Maintenance operations

1.5.1 General cleaning of the unit

[Link to the procedure video](#)

Figure 29. General cleaning procedure video link



1.5.2 Cleaning or filter replacement

[Link to the procedure video](#)

Figure 30. Cleaning or filter replacement procedure video link



1.5.3 Cleaning or replacing batteries

[Link to the procedure video](#)

Figure 31. Cleaning or battery replacement procedure video link



1.5.4 Cleaning or replacing the condensate collection tray

[Link to the procedure video](#)

Figure 32. Cleaning or condensate collection tray replacement procedure video link



1.5.5 Refrigerant c

[Link to the procedu](#)

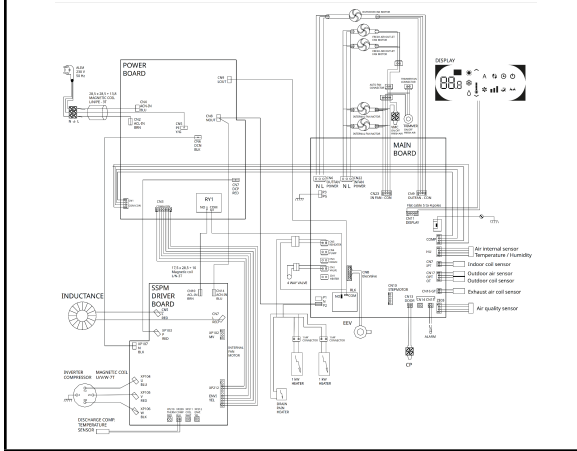
Figure 33. Refrigerant c

1.6 Technical

1.6.1 Electronic bo

CN13	Input
CN14	Drain Pu
CN15	Drain Al
ZE	Internal
HU	Internal
CN17 OT	External
CN17 OPT	Capaci
CN7 IPT	Evapor
CN16 GT	Exhaust
XP209	Compre
CN1	Heating
CN2	Valve
CN5	Heater
CN4	Pump
CN23	Internal
CN9	External
CN19	Step Mo
CN10	Step Mo
CN11	Display

Figure 34.



1.6.2 Resistance values of the probes

Sensor 15 kΩ @ 25°C

Probe 15 kΩ 3450

T(°C)	Rmin	Rcent	Rmax	DR(%)	DT(°C)
-30,00	63,96	67,94	70,85	4,28	0,95
-29,00	60,58	64,25	66,95	4,20	0,94
-28,00	57,40	60,79	63,29	4,11	0,93
-27,00	54,40	57,53	59,85	4,03	0,91
-26,00	51,59	54,48	56,62	3,93	0,90
-25,00	48,94	51,60	53,59	3,86	0,88
-24,00	46,44	48,90	50,75	3,78	0,87
-23,00	44,09	46,35	48,07	3,71	0,85
-22,00	41,87	43,96	45,55	3,62	0,83
-21,00	39,78	41,70	43,18	3,55	0,82
-20,00	37,80	39,58	40,95	3,46	0,80
-19,00	35,94	37,54	38,85	3,49	0,79
-18,00	34,18	35,69	36,87	3,31	0,78
-17,00	32,52	33,91	35,01	3,24	0,76
-16,00	30,96	32,23	33,25	3,16	0,74
-15,00	29,47	30,65	31,59	3,07	0,73
-14,00	28,07	29,15	30,03	3,02	0,71
-13,00	26,75	27,74	28,55	2,92	0,69
-12,00	25,49	26,40	27,15	2,84	0,67
-11,00	24,30	25,14	25,84	2,78	0,66
-10,00	23,18	23,95	24,59	2,67	0,64
-9,00	22,12	22,82	23,42	2,63	0,62
-8,00	21,11	21,75	22,31	2,57	0,61
-7,00	20,15	20,74	21,26	2,51	0,60
-6,00	19,25	19,79	20,26	2,37	0,57
-5,00	18,39	18,88	19,32	2,33	0,55
-4,00	17,57	18,02	18,43	2,28	0,54
-3,00	16,80	17,20	17,58	2,21	0,52
-2,00	16,06	16,43	16,78	2,13	0,50
-1,00	15,36	15,70	16,02	2,04	0,49
0,00	14,70	15,00	15,30	2,00	0,46
1,00	14,04	14,34	14,64	2,09	0,49
2,00	13,42	13,71	14,02	2,26	0,51
3,00	12,83	13,11	13,42	2,36	0,53
4,00	12,27	12,55	12,86	2,47	0,56

T(°C)	Rmin	Rcent	Rmax	DR(%)	DT(°C)
5,00	11,73	12,01	12,32	2,58	0,59
6,00	11,22	11,50	11,81	2,70	0,62
7,00	10,74	11,01	11,32	2,82	0,64
8,00	10,28	10,55	10,86	2,94	0,67
9,00	9,85	10,10	10,41	3,07	0,37
10,00	9,43	9,68	9,99	3,18	0,32
11,00	9,04	9,28	9,59	3,30	0,74
12,00	8,66	8,90	9,21	3,40	0,77
13,00	8,30	8,54	8,84	3,51	0,80
14,00	7,96	8,19	8,49	3,62	0,82
15,00	7,63	7,86	8,16	3,74	0,85
16,00	7,33	7,55	7,84	3,85	0,88
17,00	7,03	7,25	7,54	3,96	0,90
18,00	6,75	6,96	7,25	4,08	0,93
19,00	6,48	6,69	6,97	4,19	0,96
20,00	6,22	6,43	6,70	4,29	0,99
21,00	5,98	6,18	6,45	4,40	1,02
22,00	5,74	5,94	6,21	4,51	1,04
23,00	5,52	5,71	5,97	4,60	1,07
24,00	5,31	5,49	5,75	4,71	1,10
25,00	5,10	5,29	5,54	4,82	1,12
26,00	4,91	5,09	5,34	4,94	1,15
27,00	4,72	4,90	5,14	5,02	1,18
28,00	4,54	4,71	4,96	5,13	1,21
29,00	4,37	4,54	4,78	5,24	1,24
30,00	4,21	4,37	4,61	5,35	1,27
31,00	4,05	4,21	4,44	5,44	1,30
32,00	3,90	4,06	4,28	5,54	1,33
33,00	3,76	3,91	4,13	5,65	1,36
34,00	3,62	3,77	3,99	5,73	1,39
35,00	3,49	3,64	3,85	5,83	1,41
36,00	3,37	3,51	3,72	5,93	1,45
37,00	3,25	3,38	3,59	6,03	1,47
38,00	3,13	3,27	3,46	6,13	1,50
39,00	3,02	3,15	3,35	6,22	1,53
40,00	2,91	3,04	3,23	6,35	1,56
41,00	2,81	2,94	3,13	6,44	1,59
42,00	2,71	2,83	3,02	6,53	1,63
43,00	2,62	2,74	2,92	6,61	1,67
44,00	2,53	2,65	2,82	6,69	1,68
45,00	2,44	2,56	2,73	6,81	1,72
46,00	2,36	2,47	2,64	6,88	1,76
47,00	2,28	2,39	2,56	6,99	1,78
48,00	2,20	2,31	2,47	7,06	1,82
49,00	2,13	2,23	2,39	7,17	1,13
50,00	2,06	2,16	2,32	7,27	0,72
51,00	1,99	2,09	2,24	7,32	1,91
52,00	1,92	2,02	2,17	7,42	1,94
53,00	1,86	1,96	2,10	7,52	1,98
54,00	1,80	1,89	2,04	7,61	1,99
55,00	1,74	1,83	1,97	7,75	2,04
56,00	1,69	1,77	1,91	7,84	2,08
57,00	1,63	1,72	1,85	7,92	2,11
58,00	1,58	1,66	1,80	7,99	2,14

T(°C)	Rmin
59,00	1,53
60,00	1,48
61,00	1,44
62,00	1,39
63,00	1,35
64,00	1,31
65,00	1,27
66,00	1,23
67,00	1,19
68,00	1,15
69,00	1,12
70,00	1,09
71,00	1,05
72,00	1,02
73,00	0,99
74,00	0,96
75,00	0,93
76,00	0,91
77,00	0,88
78,00	0,86
79,00	0,83
80,00	0,81
81,00	0,78
82,00	0,76
83,00	0,74
84,00	0,72
85,00	0,70
86,00	0,68
87,00	0,66
88,00	0,64
89,00	0,63
90,00	0,61
91,00	0,59
92,00	0,58
93,00	0,56
94,00	0,55
95,00	0,53
96,00	0,52
97,00	0,50
98,00	0,49
99,00	0,48
100,00	0,47
101,00	0,45
102,00	0,44
103,00	0,43
104,00	0,42
105,00	0,41
106,00	0,40
107,00	0,39
108,00	0,38
109,00	0,37
110,00	0,36

Probe 187 kΩ @ 0 °C

T(°C)	Rmin	Rcent	Rmax	DR(%)	DT(°C)
-30,00	891,20	966,10	1047,00	8,37	1,42
-29,00	840,30	910,30	985,40	8,25	1,41
-28,00	792,60	858,00	928,20	8,18	1,41
-27,00	747,80	809,00	874,70	8,12	1,40
-26,00	705,80	763,10	824,50	8,05	1,40
-25,00	666,40	720,00	777,50	7,99	1,40
-24,00	629,40	679,60	733,40	7,92	1,39
-23,00	594,60	641,70	692,10	7,85	1,39
-22,00	562,00	606,10	653,30	7,79	1,39
-21,00	531,30	572,70	616,90	7,72	1,39
-20,00	502,50	541,30	582,70	7,65	1,38
-19,00	475,40	511,70	550,60	7,60	1,38
-18,00	449,90	484,00	520,40	7,52	1,38
-17,00	425,90	457,90	492,00	7,45	1,37
-16,00	403,20	433,30	465,40	7,41	1,37
-15,00	382,00	410,20	440,30	7,34	1,37
-14,00	361,90	388,50	416,70	7,26	1,36
-13,00	343,00	368,00	394,50	7,20	1,36
-12,00	325,20	348,70	373,60	7,14	1,36
-11,00	308,40	330,50	353,90	7,08	1,35
-10,00	292,60	313,40	335,40	7,02	1,35
-9,00	277,60	297,20	317,90	6,97	1,34
-8,00	263,50	281,90	301,40	6,92	1,34
-7,00	250,20	267,50	285,80	6,84	1,34
-6,00	237,60	253,90	271,20	6,81	1,34
-5,00	225,80	241,10	257,40	6,76	1,33
-4,00	214,50	229,00	244,30	6,68	1,33
-3,00	203,90	217,60	232,00	6,62	1,33
-2,00	193,90	206,80	220,40	6,58	1,33
-1,00	184,40	196,60	209,40	6,51	1,32
0,00	175,50	186,90	199,00	6,47	1,31
1,00	167,00	177,80	189,20	6,41	1,32
2,00	159,00	169,20	179,90	6,32	1,31
3,00	151,40	161,00	171,10	6,27	1,30
4,00	144,20	153,30	162,90	6,26	1,31
5,00	137,40	146,00	155,00	6,16	1,29
6,00	130,90	139,00	147,60	6,19	1,30
7,00	124,80	132,50	140,50	6,04	1,30
8,00	119,00	126,30	133,90	6,02	1,29
9,00	113,50	120,40	127,60	5,98	1,29
10,00	108,30	114,80	121,60	5,92	1,28
11,00	103,30	109,50	115,90	5,84	0,61
12,00	98,63	104,40	110,50	5,84	1,27
13,00	94,16	99,66	105,40	5,76	1,27
14,00	89,92	95,13	100,60	5,75	1,27
15,00	85,89	90,82	95,98	5,68	1,26
16,00	82,06	86,74	91,62	5,63	1,26
17,00	78,43	82,85	87,47	5,58	1,25
18,00	74,97	79,16	83,54	5,53	1,25
19,00	71,68	75,65	79,80	5,49	1,25
20,00	68,55	72,32	76,25	5,43	1,24
21,00	65,57	69,15	72,88	5,39	1,24

T(°C)	Rmin	Rcent	Rmax	DR(%)	DT(°C)
22,00	62,74	66,13	69,67	5,35	1,24
23,00	60,05	63,27	66,61	5,28	1,23
24,00	57,48	60,54	63,71	5,24	1,23
25,00	55,04	57,94	60,95	5,20	1,22
26,00	52,71	55,46	58,32	5,16	1,22
27,00	50,49	53,11	55,82	5,10	1,22
28,00	48,38	50,86	53,44	5,07	1,21
29,00	46,36	48,72	51,17	5,03	1,21
30,00	44,44	46,68	49,01	4,99	1,21
31,00	42,61	44,74	46,95	4,94	1,20
32,00	40,87	42,89	44,99	4,90	1,20
33,00	39,20	41,13	43,12	4,84	1,19
34,00	37,61	39,44	41,34	4,82	1,19
35,00	36,10	37,84	39,64	4,76	1,18
36,00	34,65	36,30	38,02	4,74	1,18
37,00	33,26	34,84	36,47	4,68	1,18
38,00	31,94	33,44	34,99	4,64	1,17
39,00	30,68	32,11	33,58	4,58	1,17
40,00	29,47	30,83	32,24	4,57	1,16
41,00	28,32	29,61	30,95	4,53	1,16
42,00	27,22	28,45	29,72	4,46	1,16
43,00	26,16	27,34	28,55	4,43	1,15
44,00	25,15	26,27	27,43	4,42	1,15
45,00	24,19	25,25	26,35	4,36	1,14
46,00	23,26	24,28	25,33	4,32	1,14
47,00	22,38	23,35	24,35	4,28	1,14
48,00	21,53	22,46	23,41	4,23	1,13
49,00	20,72	21,60	22,51	4,21	1,13
50,00	19,95	20,79	21,65	4,14	1,12
51,00	19,20	20,01	20,83	4,10	0,57
52,00	18,49	19,26	20,04	4,05	0,54
53,00	17,81	18,54	19,29	4,05	1,10
54,00	17,15	17,85	18,57	4,03	1,10
55,00	16,53	17,19	17,87	3,96	1,09
56,00	15,93	16,56	17,21	3,93	1,09
57,00	15,35	15,96	16,58	3,88	1,09
58,00	14,80	15,38	15,97	3,84	1,08
59,00	14,27	14,82	15,39	3,85	1,08
60,00	13,76	14,29	14,83	3,78	1,08
61,00	13,27	13,78	14,29	3,70	1,06
62,00	12,80	13,28	13,78	3,77	1,06
63,00	12,35	12,81	13,28	3,67	1,06
64,00	11,92	12,36	12,81	3,64	1,06
65,00	11,51	11,93	12,36	3,60	1,05
66,00	11,11	11,51	11,92	3,56	1,04
67,00	10,72	11,11	11,50	3,51	1,05
68,00	10,36	10,73	11,10	3,45	1,04
69,00	10,00	10,36	10,71	3,38	1,02
70,00	9,66	10,00	10,34	3,40	1,02
71,00	9,34	9,66	9,99	3,40	1,02
72,00	9,02	9,33	9,64	3,37	1,02
73,00	8,72	9,02	9,32	3,33	1,01
74,00	8,43	8,71	9,00	3,31	1,01
75,00	8,15	8,42	8,60	2,07	1,01

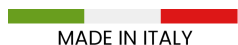
T(°C)	Rmin
76,00	7,88
77,00	7,62
78,00	7,37
79,00	7,13
80,00	6,90
81,00	6,68
82,00	6,46
83,00	6,25
84,00	6,05
85,00	5,86
86,00	5,68
87,00	5,50
88,00	5,33
89,00	5,16
90,00	5,00
91,00	4,84
92,00	4,70
93,00	4,55
94,00	4,41
95,00	4,28
96,00	4,15
97,00	4,03
98,00	3,90
99,00	3,79
100,00	3,68
101,00	3,56
102,00	3,46
103,00	3,35
104,00	3,26
105,00	3,16
106,00	3,07
107,00	2,98
108,00	2,89
109,00	2,81
110,00	2,72
111,00	2,65
112,00	2,57
113,00	2,50
114,00	2,42
115,00	2,36
116,00	2,29
117,00	2,23
118,00	2,16
119,00	2,10
120,00	2,04
121,00	1,99
122,00	1,93
123,00	1,88
124,00	1,83
125,00	1,78
126,00	1,73
127,00	1,68
128,00	1,64
129,00	1,60

T(°C)	Rmin	Rcent	Rmax	DR(%)	DT(°C)
130,00	1,55	1,60	1,66	3,30	1,29



With over 20 years of experience in the climate comfort sector, we have a clear goal: growth through innovation. Our team is laser-focused on the conception, development, and production of innovative heating, ventilation, and air conditioning solutions. This mission has developed through bringing together technical skills, creativity, technology, design, Italian passion, and a global vision to achieve the best energy efficiency and performance.

innova.co | **USA:** 216-710-1000 **Canada:** 416-739-1000



© 2026 INNOVA. All rights reserved.

Revised June 23, 2026

AIO™ Ceiling Suspended **Troubleshooting Manual**